#### SERVICE HOTLINE

# **REFERENCE NUMBER: 132/2021**

18 June 2021

# EDM AND FXM NON-LIVE MARKET DATA PRODUCTS DELIVERY PROBLEM - 17 JUNE 2021

We wish to inform you that the JSE experienced a technical problem on Thursday, 17 June 2021, the problem unfortunately resulted in the re-issue and subsequent dissemination delay the Equity Derivatives and Currency Derivatives files.

#### ED12.Zip and ED15 Zip Files Reissue

Our Valuations team identified a problem with instrument (BSK090) that was found to have incorrect data. A manual process had to be done for the data to be corrected, the correction of the data unfortunately resulted in the re-issue of the ED12.Zip and ED.Zip Files.

#### ED19.Zip, ED.Zip and CD.Zip Files Delay

Due to the manual process to correct data for instrument BSK090, the process took longer than the normal automated process used to source input data, this resulted in the delay for the production and publication of the ED19.Zip, ED.Zip and CD.Zip files.

We sincerely apologise for the impact to your operations and the inconvenience to your users of the data.

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### Markets / Services:

- Equity Derivatives Market Data Products
- Currency Derivatives Market Data Products

Environment: Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or customersupport@jse.co.za

## **Issued By:**

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